## Fulfilling Lives South East Project









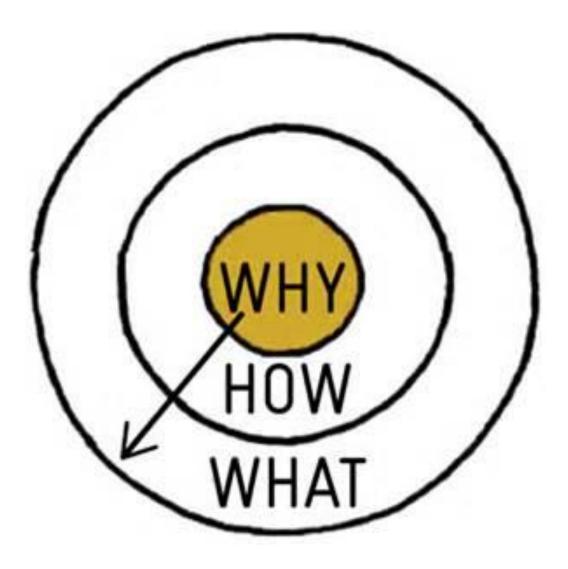


#### **Our Big Lottery Project Outcomes**

# It will change lives It will change systems It will involve service users

## What is the system?

- A system is made up of: **parts** (people, things, cultures) and **relationships** between these
- Systems contain: purposes, assumptions and vested interests (that are not always obvious)
- Often systems have adverse consequences:
  systems fail



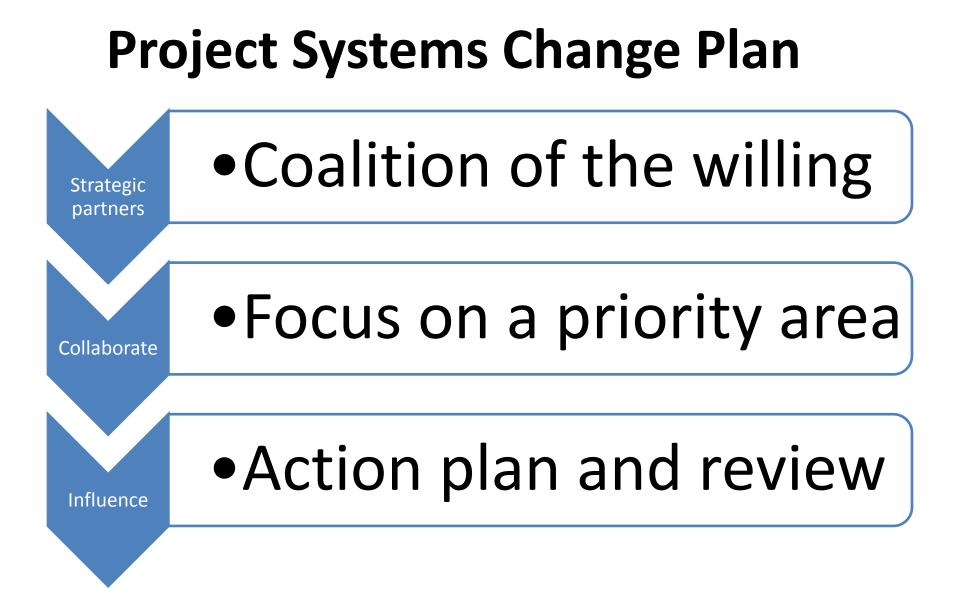
Source: Simon Sinek

## The system Other people, family, workers Local services Local commissioning structures, policies and strategies National policies, commissioning and funding Wealth redistribution, education, unemployment, stigma, etc.

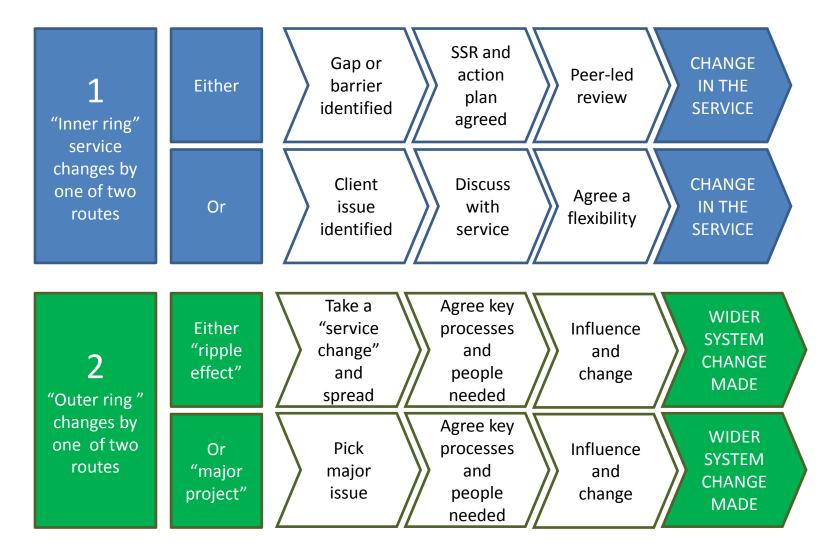
## Finding solutions "inner ring changes"

- Improvement not optimisation: Don't try and solve the problem, but move it to the next level.
- No grand masterplan: They tend not to work if the problem/solution is not clear!
- Uncertainty: Systems change work entails uncertainty.
  We need to accept this vulnerability





#### Our approach to systems change



## **SSR Process**

Identifying gaps and barriers in systems and developing ideas for change

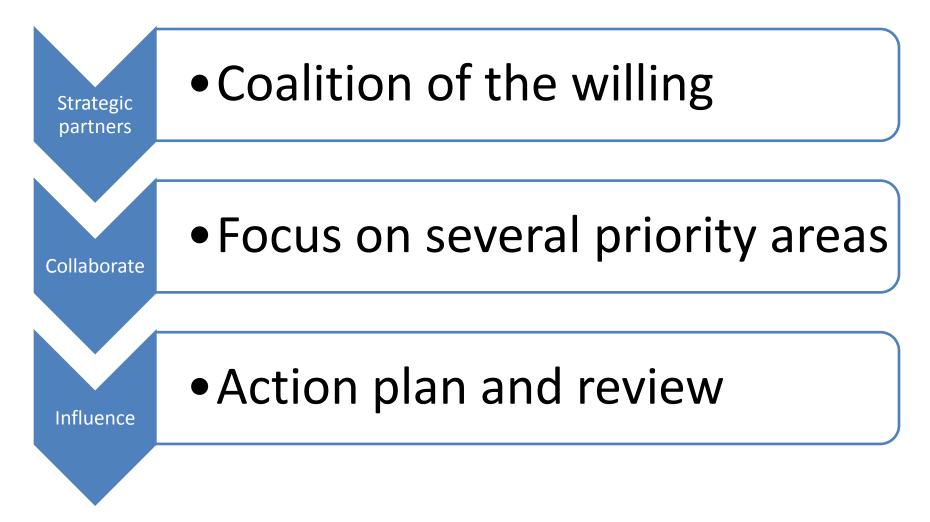
Deciding what ideas should be taken forward

Researching and evidencing the need for change

Collaborating with relevant stakeholders

Creating an action plan for change

## Project Systems Change Plan



## What is systems change?

"Systems change is not simply about implementing new projects; it is about doing things differently, and is a process rather than a project. It requires new facilitative forms of leadership and extensive collaboration."